



## Quality Policy

Dragline Cleaning Services Pty Ltd will consistently provide services that meet or exceed the requirements and expectations of our clients, aiming to be the number one Industrial Cleaning Service provider in the Bowen Basin with the vision of expanding state-wide.

We will actively pursue ever improving quality systems and programs that enable our organisation to effectively and efficiently resource, plan, schedule and fulfil the needs of our clients with 100% compliance and exceptional safe work practices and adherence. Dragline Cleaning Services Pty Ltd prides its ability to meet high demand work requests and efficiently responds with resourced based approval processes, ensuring full-service provisions to committed works.

Dragline Cleaning Services Pty Ltd Employees are trained, competent personnel who we encourage in continuous improvement initiatives through routine reviews. Our main asset is our employees, they are at the forefront of our Industrial Cleaning delivery. We are committed to ensuring Safe Work Practices and the Health and Wellbeing of all our employees. We encourage diversity within the organisation, creating opportunities within all fields of the organisation to ensure gender and cultural equality. Dragline Cleaning Services Pty Ltd provides opportunities for entry level qualified employees by providing training, experience and opportunities in the Industrial and Mining Sector.

Dragline Cleaning Services Pty Ltd has implemented Safety, Environmental and Quality practices aligned to its clients within the Mining and Industrial Sector, to ensure its standards and processes are of the highest quality.

Dragline Cleaning Services Pty Ltd Internal processes are maintained via high Document Control Standards and review processes, to ensure continuous improvement based on our growth and service delivery ensuring efficiency and cost-effective practices. Our data integrity and confidentiality are upheld through our Internal Policies and Procedures, ensuring client security.

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Executive Manager: Justin Goodwin

A handwritten signature in black ink, appearing to be 'Justin Goodwin'.

Date: 6<sup>th</sup> January 2020

The Executive Manager of Dragline Cleaning Services Pty Ltd has formulated the quality policy. The policy is explained and discussed at the general orientation training given to all new employees and has been reviewed with all current employees. All employees are expected to know what the quality policy means to them as it affects their job or position within the company. The policy is posted in prominent locations throughout the facility.